

General business conditions of this on-line Shop

The following business conditions are translated from German language and can be loaded by the customer into its computer's main memory. When desired they can be requested in written form. They are handed out to the customer additionally with each goods delivery. The summoning address of Günter Jaeger - Hardware & Elektronik can be inferred in particular from the invoice.

Preamble

Günter Jaeger - Hardware & Elektronik operates for commercial purposes under the Domain <http://www.chip-service.de> this homepage. Günter Jaeger - Hardware & Elektronik offers customer on this Websites of products, mainly electronic construction units and programming devices, for the purchase over the Internet.

§ 1 Right of withdrawal

1. You can cancel your contract within 14 days without giving reasons in written form (eg letter, fax, e-mail) or - if the goods disposed before the deadline - by returning the goods. The time limit begins after receipt of this notification in written form. The keep the deadline, it is sufficient to send the revocation or thing. The revocation must be sent to:

Günter Jaeger - Hardware & Elektronik
Karmelitenstrasse 1
DE-97262 Hausen
Fax +49 9367/988199
retoure@chip-service.de

2. In the case of an effective cancellation the mutually received benefits have to be returned and possibly received utilizations (like e.g. interest) have to be given back. Can you give us the goods and services received whole or in part, or only in deteriorated condition, you have to possibly pay compensation for the value. At the release of things this does not apply if the deterioration of the case solely on the test is attributable as it would have been possible in a shop. In addition, you can avoid the obligation to pay compensation for the deterioration caused by the case of proper use of the item, if You don't use the goods as your property and omit everything that could reduce its value. You have to bear the cost of return if the delivered goods equates the ordered and if the price of the returned thing does not exceed 40 euros or if at a higher price at the time of the revocation you still haven't provided the consideration or the contractually agreed partial payment. Otherwise, the return is free for you. Not parcel conveyable things will be picked up. Obligations to reimburse payments must be made within 30 days. The period begins with the sending of your cancellation or the goods, for us, with their reception.

§ 2 Product selection

1. The customer can click the products wished by him on the Website. These are collected in a virtual cart and the customer receive for the end of its purchase a compilation of the products to the total end price inclusive value added tax.
2. Before dispatching the order Günter Jaeger - Hardware & Elektronik makes it possible to the customer, to examine and correct the order on its contents correctness, in particular on price and quantity if necessary.

§ 3 Prices

1. The prices understand themselves starting from operating location of Günter Jaeger - Hardware & Elektronik inclusive value added tax without costs of packing and dispatch.

§ 4 Contract conclusion

1. Günter Jaeger - Hardware & Elektronik is justified to supply a commodity equivalent in quality and price if the ordered commodity is not available and the customer explained his agreement as this procedure.

§ 5 Execution of the contract

1. As far as the ordered products are available, Günter Jaeger - Hardware & Elektronik will deliver these within 3 working-days after receipt of the order and/or receipt of the prepaid money-order.
2. Günter Jaeger - Hardware & Elektronik will answer inquiries of the customer in connection with orders already transacted concerning changes, extensions and/or delimitations of the product extent at short term. So far the customer wishes up to 2 working-days before the planned supply a change of product, an extension and/or a delimitation, Günter Jaeger - Hardware & Elektronik will consider this as far as possible.

§ 6 Service Hotline

1. Günter Jaeger - Hardware & Elektronik makes a Hotline available for questions of the customer in connection with the products. This Hotline is available for the customer six days the week (Monday until Saturday), to the usual business times (8.00 o'clock - 18.00 o'clock).

2. The call number is given again on the invoice from Günter Jaeger - Hardware & Elektronik.

§ 7 Terms of payment

1. Günter Jaeger - Hardware & Elektronik issues the customer for the ordered commodity a invoice, which is handed out to it on supply of the commodity. Günter Jaeger - Hardware & Elektronik supply against cash before delivery, cash on delivery or calculation. In the case of supply against calculation all invoice amounts are to be paid at the latest 14 days after entrance of the calculation, if no longer date of payment is indicated.
2. Prices on the calculation are always final customer prices inclusive value added tax.
3. With delay of payment the customer is obligated, to pay interests for delay at a value of 5 % over the base rate at Günter Jaeger - Hardware & Elektronik -, unless Günter Jaeger - Hardware & Elektronik can prove a higher interest rate.

§ 8 Guarantee and warranty

1. Lack concerning the product the customer will communicate to Günter Jaeger - Hardware & Elektronik and additionally will send the product at expense of Günter Jaeger - Hardware & Elektronik.
2. The guarantee of the offerer depends on the generally valid, legal regulations. In the business course of business the guarantee is limited to one year and Günter Jaeger - Hardware & Elektronik is justified to repair the product after its choice or place free replacement.
3. Günter Jaeger - Hardware & Elektronik is liable in full extent of the damage with rough being blame, after the reason with each ,culpable injury of substantial contract obligations, outside of such obligations after the reason also for rough being to blame for simple executing aides, it is, Günter Jaeger - Hardware & Elektronik can free-draw commercial custom of it for strength, the height after in the last two drop's groups on substitution of the typical foreseeable damage. A contributory negligence of the customer is to be taken into account to this. The liability because of resolution, warranty, bad cunning and for personal injuries as well as after the product liability law remains of it unaffected.

§ 9 Forcemajeure

1. If Günter Jaeger - Hardware & Elektronik can not to furnish the owed achievement due to higher force (in particular war, natural catastrophes), he is released for the duration of preventing of its obligations to perform.
2. If Günter Jaeger - Hardware & Elektronik is not possible the execution to of the order and/or supply of the commodity due to forcemajeure longer than one month, then the customer is entitled to the cancellation of the contract.

§ 10 Data security

1. Günter Jaeger - Hardware & Elektronik will consider all data security-legal requirements, in particular the defaults of the German "Teledienstschutzgesetzes". The customers personal data are stored exclusively for the purpose of the order handling. The data are not passed on third under no circumstances. The customer can require the deletion of its personal data at any time.

§ 11 Final clauses

1. Contract language is English.
2. If a determination of these conditions should be or become futile, then the remaining conditions are to remain effective. Günter Jaeger - Hardware & Elektronik and the customer will replace the futile regulation by such a effective, which comes next to the most economical way for the contracting parties.